

Terms and Conditions for Davies Academy Maths Tutoring

1. Introduction

These Terms and Conditions govern the services provided by Davies Academy, ("we", "us", or "our") to students ("you" or "your"). By booking and attending our tutoring sessions, you agree to be bound by these terms.

2. Services

We offer private and group tutoring sessions in mathematics, delivered online or in-person, as agreed upon at the time of booking. The content and structure of the lessons will be tailored to the student's needs but will generally follow the agreed syllabus or curriculum.

3. Booking and Payment

- Sessions must be booked in advance, subject to availability.
- Payment must be made prior to the scheduled session unless otherwise agreed.
- We accept Twint or bank transfers
- Any discounts or promotions must be agreed upon in writing before payment is made.

4. Cancellation and Rescheduling Policy

- Cancellations must be made before noon on the day of the session to be eligible for a full refund or rescheduling.
- Cancellations made after noon on the day of the session may not be refunded.
- We reserve the right to cancel or reschedule a session due to unforeseen circumstances and will provide as much notice as possible.

5. Student Responsibilities

- Students should arrive on time and be prepared for their session.
- A stable internet connection and appropriate learning environment are required for online sessions.
- Students are expected to complete any assigned work and actively participate in the tutoring process.

6. Code of Conduct

- Respectful behavior is required from all parties.
- Any inappropriate, abusive, or disruptive behavior may result in immediate termination of tutoring services without a refund.

7. Liability

- We are not responsible for any exam results or academic performance; our role is to support and enhance learning.
- We are not liable for any technical issues affecting online sessions beyond our control.

8. Confidentiality and Privacy

- We respect the privacy of our students and do not share personal information with third parties unless required by law.
- Online sessions may be recorded for quality and review purposes with prior consent.

9. Changes to Terms and Conditions

We reserve the right to update these terms at any time. Continued use of our services after changes have been made constitutes acceptance of the revised terms.

10. Contact Information

For any questions or concerns regarding these Terms and Conditions, please contact us at info@daviesacademy.ch.

By booking a session, you acknowledge that you have read, understood, and agreed to these Terms and Conditions.